Tony Priest

CMIOSH/MIFSM

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Technical Skills

A self motivated, fully qualified and practising Chartered Occupational Safety Professional with over 18 years experience in a multi functional commercial environment. My Health, Safety and Fire experience covers a wide range of industries, with a high level of communication and interpersonal skills along with a proven track record. My employment has allowed me to operate to a very high level and standard in particular policy and business development strategy incorporating stakeholder engagement.

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Conferences

In 2016 I was invited to speak at two conferences – National Association for Safety and Health in Care Services (NASHiCS) where I presented on to topic of human behaviours and also the RoSPA Scotland Conference where my presentation was also on the topic of behavioural safety.

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MSc Research Thesis *(Current)*

Human behaviours influencing medication administration error causation in the Social Care Industry, a retrospective study.

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Research Experience

Analysis of information from our accident and incident reporting system identified that we were experiencing a number of medication errors within our organisation. Clearly this was a cause for concern for the Directors and as the organisation's Health and Safety Advisor I was therefore tasked to conduct the following research project:

- To ascertain if our error levels are better/worse than others within our industry sector;
- To conduct research as to what was causing medication errors; and
- To devise a strategy to reduce the errors as far as is possible.

My research led me to compile 'Significant Error' data across the organisation for the period of June 2013 to December 2014; a total of 120 errors were scrutinised and analyzed. It was important for me to define what a medication error actually is. I conducted research into this from publications and the internet in which I then categorised our errors so that the data could be meaningfully investigated. I investigated a total of 85 errors and interviewed 25 people within the organisation from support practitioners who made the errors to Supervisors and Team Managers. I drew my conclusions from the research and found the following:

Data from our accident/incident reporting system;

- The most common error was '*missed medication'*;
- The second most common error was '*medication given at the wrong time'*;
- '*The wrong dose'* was administered to 18% of the errors recorded;
- On one occasion the '*wrong medication was given to the wrong person'*.

Information from my interviews and investigations;

- Not all medication errors get reported;
- Training was insufficient and poorly recorded;
- Paperwork to record medication was difficult to understand and it led to errors being made;
- Staff did not understand the concept of *'secondary dispensing'* which was common practice;
- The legal authorisation for administering medication was not in place in some settings;
- Staff and Team Managers did not view errors seriously enough.

Implementation

From my conclusions, I devised a Medication Management Programme that addressed the issues detailed above which resulted in significant changes to the way the organisation manages and administers medication. This included a significant training programme being rolled out to all staff and also a change in policy. Although it is too early to conclude the research, early recording figures are showing a decline in medication errors being made.

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Charted Safety and Health Practitioner *(IOSH)*

In June 2009 I was admitted as a Charted Member of the Institute of Occupational Safety and Health having completed 2 years of Continued Professional Development at Graduate level.
To gain the prestige membership into the Institute I successfully passed an open book examination consisting of 10 questions which were required to be submitted within a short period of time. The level of questions are equivalent to the NEBOSH Diploma *(level 6)* in which I was successful at the first attempt. The final requirement to gain Membership was a peer interview where I presented to an interview panel of three IOSH Members followed by some intensive questioning to ascertain competency levels.

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Teaching/Lecturing Experience

My employment as a professional trainer has allowed me to devise and teach Health and Safety training courses to a high standard leading me to becoming an accredited trainer for the British Safety Council, and IOSH. I also developed a training package for both the NEBOSH National General Certificate and

Fire Safety and Risk Management Certificate, and I became a NEBOSH marker for the certificate qualifications.

I developed an award winning 5 day *'Managing Safely in the Social Care Sector'* training course which was accredited by IOSH, and is the only IOSH accredited Managing Safely course of its kind in the UK. I later gained an award by the *'National Association for Safety and Health in Care Services'* for developing and delivering this unique training course.

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Awards/Achievements

I have recently achieved the following;

The Royal Society for the Prevention of Accidents (RoSPA) – Silver Award, 2013 – Gold Award, 2014 – Commended in the Health Care Sector, 2015 – Winner of the Health Care Sector Award, 2016.
British Safety Council – International Safety Award; Merit 2013
OHSAS 18001:2007 - Accreditation

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Professional Memberships

Currently I am a Chartered Member of IOSH and a Member of the Institute of Fire Safety Managers.

I have previously held membership in the following institutes/bodies;

- Member – International Institute of Risk and Safety Managers *(2001);*
- Registered Occupational Safety Member - ROSPA *(2000);*
- Certified Automotive Engineer – The Institute of Motor Industry *(1990);*

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Education and Qualifications

Postgraduate Diploma in Safety and Risk Management - *University of Strathclyde*

NEBOSH Diploma in Occupational Safety and Health - *University of Strathclyde*

Level 4 *(NVQ)* Occupational Health & Safety Practice - *JB Management*

NEBOSH Fire & Risk Management Certificate - *CHSS*

Internal Auditor - OHSAS 18001: 2007

NEBOSH National General Certificate - *Midscot Training*

Level 3 *(SVQ)* Learning and development - *GTG Training Specialist*

Master Instructor - Microsoft Office - *Microsoft Cooperation*

Qualified Manual Handling Instructor - *National Training Services*

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References

Available on request